

SOUTH GLOUCESTERSHIRE SAFER AND STRONGER COMMUNITIES STRATEGIC PARTNERSHIP
PERFORMANCE MEASURE RESULTS END OF YEAR 2017/18

The results below cover performance against target in 2017/18 for all strategic performance measures set by the Safer & Stronger Communities Strategic Partnership.

Legend

- ✓ = Target achieved
 ✘ = Target not achieved
 ? = Results not yet available

Indicator	2016/17 Result	2017/18 Target	2017/18 Actual	Whether target achieved	Comments
Priority 1: Protecting people from harm					
Satisfaction of vulnerable victims with the handling of their cases	N/A	First year of monitoring. Baseline to be set.	■	■	The Police report user satisfaction is only collected for certain crime types not specifically for vulnerable victims. The Strategic Partnership may therefore wish to remove this from the list of performance measures.
Repeat victimisation rate following a Multi-Agency Risk Assessment Conference for vulnerable victims of domestic abuse	17.9%	28%-40%	9%	✘	<p>Whilst a reduction in the number of repeat incidents should be viewed as a positive, there are concerns changes in practice by the MARAC Co-ordinators in the screening of cases may in fact skew the data.</p> <p>Overall referrals have increased, but fewer cases actually reach a MARAC, which is not to say that of those filtered out there are no repeat victims.</p> <p>The review into how MARAC operates going forward, in order to deal with the increasing demand, will need to consider how any changes may impact on this indicator to ensure it accurately reflects repeat victimization rates.</p>

Indicator	2016/17 Result	2017/18 Target	2017/18 Actual	Whether target achieved	Comments
Number of Neighbourhoods in the worst 20% nationally as measured through the Indices of Multiple Deprivation.	5	<5	N/A	N/A	This is a Bi-annual indicator and the result will be available when the next Indices of Deprivation results are released in the autumn of 2019.
Number of instances where LSOAs in priority neighbourhoods score in the worst 20% nationally in deprivation indices.	16	<16	N/A	N/A	This is a Bi-annual indicator and the result will be available when the next Indices of Deprivation results are released in the autumn of 2019.
Priority 2 – Strengthen and improve your local community					
% residents who think there is a problem with people not treating each other with respect and consideration in their local area.	8%	10%	8%	✓	Derived from Feb. 2018 Viewpoint survey. Weighted result is 8.4% and the Confidence interval is +/- 2%. The true value therefore likely to be between 10.4% and 6.4% (at 95% level)
% residents who feel their area is a place where people from different backgrounds can get on well together.	65.2%	65.2%	64.4%	–	Actual value (based on weighted data) = 64.4%. 95% Confidence Interval = +/-3.4% therefore true value likely to be between 67.8% and 61.0% - therefore no change on previous year (65%).
Total recorded crimes per 1,000 population	60.7	No target set – results compared to those elsewhere	53.8	N/A	Based on South Glos mid-year population estimate for 2016 of 277,600 with 14,941 total crimes recorded in 2017/18
% residents who agree Police and other public services are successfully dealing with crime and anti-social behaviour in the local area	33%	33%	43%	✓	Actual weighted average 43.1%. CI +/- 3.5%. Significant increase from 2014 (33%) which was in itself an improvement in the low of 29% in 2015/16.

Indicator	2016/17 Result	2017/18 Target	2017/18 Actual	Whether target achieved	Comments
% residents feeling safe outside in the local area	78%	78%	79%	✓	Data derived from Feb 2018 Viewpoint Survey. 68.6% of respondents felt very or fairly safe after dark, with 90.2% feeling very or fairly safe during the day leading to an overall result of 79%. There is a +/- 2-3% margin of error on this figure.
Victim satisfaction with the handling of cases	75%	75%	76%	-	Data derived from Feb 2018 Viewpoint Survey - 74.7% (weighted) 'Agree' with the 9 Health and well-being statements. There is a +/- 2-3% margin of error on this figure.
% residents who feel anti-social behaviour is a problem in their area	7%	7%	8%	-	Data derived from Feb 2018 Viewpoint Survey. The change is within the margin of error +/-2-3%. Slight increase of 1% compared to the previous year. This is the first sign of an increase in this indicator in 5 years. Whilst an insignificant increase in real terms it is worth noting on the back-drop of savings programmes; changes within the Police, and national media attention on crime and knife crime.
Victim satisfaction with handling of ASB cases	N/A	First year of monitoring. Baseline to be set.	76.8%	N/A	The result is for Force level only as there were not enough respondents from South Gloucestershire to produce a valid result. (Jun17-May18)
% cases where positive outcomes are achieved for victims	N/A	First year of monitoring. Baseline to be set.	11.3%	N/A	Positive Outcome rate for all crimes in South Gloucestershire (Jun17-May18)
Recorded incidents of criminal damage per 1,000 population	7.3	No target set – results compared to those elsewhere	7.1	N/A	This result is used as an approximation of levels of Anti-Social Behaviour and continues to fall year on year.

Indicator	2016/17 Result	2017/18 Target	2017/18 Actual	Whether target achieved	Comments
Serious acquisitive crimes per 1,000 population		No target set – results compared to those elsewhere			We do not identify SAC specifically within our data app
Reoffending rate					Can only identify re-offending rate for those offenders who are managed. Cannot easily identify those offenders within South Glos area as will be managed by other programmes not all based within South Glos.
Violence with injury per 1,000 population		No target set – results compared to those elsewhere			This covers multiple crime types – would need to be specific about which crimes need to be included.
People contributing time to their community through local VCSE sector					
Proportion of residents who report they are happy with aspects of community participation in their local area	27%	27%	28%	-	February 2018 Viewpoint survey. Actual value 28.3%.
Proportion of residents who report they are happy with aspects of health and wellbeing in their local area	75%	75%	76%	-	Feb 2017 Viewpoint survey - 76.0% (weighted) 'Agree' with the 9 Health and well-being statements

Priority 3 – Working together effectively					
Amount bought in from external sources by the voluntary, community, and social enterprise sectors to deliver SSCSP objectives					

SECTION B: COMMUNITY TRIGGER APPLICATIONS FOR ANTI-SOCIAL BEHAVIOUR

Application	Date Application Received	Trigger Activated?	Date Review Completed	Applicant Appeal?	Comments
CT 07	20/08/2017	NO	N/A	NO	Trigger did not meet the threshold for a review due to there being an open case to one of the agencies.
CT 08	27/09/2017	YES	06/11/2017	NO	Applicant contacted with outcome of the review and reported to be satisfied. On-going issues with ASB currently being managed by the Councils ASB Team.
CT 09	23/11/2017	NO	07/12/2017	NO	Trigger did not meet the threshold for a review due to there being an open case in three of the agencies involved.
CT 10	19/02/2018	NO	06/03/2018	NO	Unable to establish if there were sufficient incidents of ASB reported due to the applicant refusing to give consent for data collection from agencies. Community Trigger Application withdrawn.
CT 11	08/03/2018	NO	26/03/2018	NO	Application relates to a long-running neighbour dispute that has taken a great deal of Police and council resource. There is a considerable amount of time wasting, false allegations and a refusal to enter into any form of mediation.